Division of Mental Health and Addiction
Transformation Work Group Meeting
September 12, 2006
IGCS Conference Center Room C

Minutes

Members Present: Denny Jones, Cathy Boggs, Sabina Calhoun, Helene Cross, Rep. John Day, John Dwenger, Gina Eckart, Susan Jones, Steve McCaffrey, Pam McConey, John McLane, Sen. Patricia Miller, Kathleen O'Connell, Bernice Pescosolido, Tom Rugh, Peggy Stephens, Alma West, Bob Williams, John Williams, Lisa Winternheimer

Guests: Layla Baker, Suzanne Clifford, Ann McCranie, Alan Mellow

Chair Denny Jones called the meeting to order. Opening remarks and introductions were made.

Alma West introduced Dr. Alan Mellow of the Veteran's Affairs VISN 11 Mental Health Service Line.

See Dr. Mellow's presentation on the DMHA web site under Mental Health and Addiction System Transformation.

Suzanne Clifford spoke to the membership on some new public/private partnerships to improve outcomes for mental health consumers. She is working on three pilots in Ohio with Lilly and Mike Hogan, Commissioner of Mental Health in Ohio & Chair of the President's New Freedom Commission on Mental Health. Their first assignment was to see what were the biggest issues that consumers faced. They found out that "Employment" was the consumers' biggest issue. When they asked mental health leaders, "Employment" was also the biggest issue in two of the communities. The third community decided to focus on improving overall mental and physical wellness.

Next, they started to talk to policymakers, mental health providers, and consumers about how they could address those issues.

They gathered a group together to form a "Network of Care" that consisted of community mental health centers, universities, advocacy organizations, foundations, state hospitals, Veteran's Affairs, Lilly, mental health officials, Job and Family Services, public transportation, Vocational Rehabilitation, and employment providers.

The group used the following methodology:

Phase I

      Identify the goal and metrics
      Identify the community sponsor

Phase II

>Build the Network of Care
>Identify the current state
>Identify the desired state
>Create & implement a short-term action plan so that the community can see results quickly

Phase III

>Create & implement a long-term action plan
>Track the results and celebrate successes

The learning from the Ohio pilots was used to begin the Indianapolis Mental Health and Employment Network of Care. This collaboration includes Lilly, DMHA, Vocational Rehabilitation, the Mayor's office, the Indianapolis Private Industry Council, NAMI, Key Consumer, the Mental Health Association, Veteran's Affairs, Goodwill Industries, the Salvation Army, One Stops, Larue Carter Memorial Hospital, the Workforce Investment Board, the Bipolar Support Alliance, housing providers, Our Town, Indiana University, the S.E.C.T. Center, Community Connections, and the five CMHC CEOs. The action plan focuses on four areas:

- Leadership and creating a culture of work and recovery

- Partnering with employers to improve business results

- Co-locating VR at the CMHCs, streamlining the employment process, and implementing the principles of Supported Employment

- Creating a Consumer Employment Network to maximize peer support

At the conclusion of Suzanne's presentation, Denny Jones asked her to keep us informed of the status of the pilot programs. He requested a follow-up meeting with her to discuss adding employment to the state's transformation plan and to determine how to use this community collaborative methodology to drive transformation across Indiana.

The next meeting will be October 12, 2006 in Indiana Government Conference Center Room C.

We will discuss
>Recovery and Resilience Vision Update by Sue Lummus
>The Children's White Paper authored by Betty Walton
>The Relationship Management Subcommittee Initial Recommendations
>Consumer and Family Involvement Subcommittee Initial Recommendations

In November we will discuss
>The Cross Systems Initiatives Subcommittee Initial Recommendations
>The Results Management Subcommittee Initial Recommendations
>Other topics as determined by the Transformation Work Group Committee